"ITEMS" MAIL ORDER LTD.

Registered in England & Wales No. 3397832

MAIL ORDER ONLY : NO VAT TO ADD

*** MINIMUM ORDER £10 (excluding postage) ***

TERMS OF BUSINESS

UK DELIVERIES ONLY

Orders placed for less than £10 excluding postage will not be processed. The £10 minimum applies irrespective of any credit or debit held.

Remittances are acceptable by Postal Order, Personal Cheque, Mastercard and Visa Credit and Debit Cards and BACS payment methods. Payment must be received before goods are despatched.

PLEASE NOTE THAT IN ORDER TO COMPLY WITH THE PCI AGREEMENT WITH WORLDWIDE WE CAN ONLY ACCEPT CARD PAYMENTS BY PHONE,POST OR FAX ,ANY CARD DETAILS SENT BY EMAIL WILL BE DELETED ON RECEIPT AND THE ORDER NOT PROCESSED

[*] PLEASE MAKE PAYMENTS TO "ITEMS" MAIL ORDER LIMITED
[**] PLEASE MAKE CHEQUE PAYMENTS TO "ITEMS" MAIL ORDER LIMITED

Postage is charged at cost, please allow sufficient If paying by cheque. Card payments will automatically have Royal Mail charge added to cost of goods. A credit or debit note will be provided for cheque payment deficit or surplus amounts and MUST BE RETURNED WITH SUBSEQUENT ORDER.

As at November 2022 minimum first class postage is £1.45 (for 100gm) and £4.45 for up to 1 kg.

Any order placed with insufficient funds will be actioned at the discretion of the company.
No Packing charge is made.

NOTES

TERMS OF BUSINESS

ORDERS
All orders are endeavoured to be despatched within 3 days from receipt, subject to stock availability.

Unless otherwise requested no acknowledgement will be made of any order. All orders will be dealt with in the sequence received.,

DESPATCHES
Orders will be despatched as soon as possible and will be accompanied by an invoice bearing a unique identifier.

CHECKING GOODS ON RECEIPT
All claims for shortage or damage must be notified seven working days of the receipt of the goods.

SUITABILITY OF GOODS
Notification of unsuitability of goods must be given within 14 days when an authorisation number for return will be given.

Returns must be within 28 days of receipt and returned as received still in saleable condition.

The company will not accept any liability for labour, consequential damage, loss, or personal injury as a result of any goods supplied.

Goods wrongly ordered and returned without authorisation will incur a financial penalty.

SELLING PRICE
The prices listed are given in good faith, but the Company reserves the right to invoice goods at prices ruling at the time of despatch.

In the event of changes from prices listed the customer has the right to cancel.

NOTES

TERMS OF BUSINESS

TRADE DESCRIPTION ACT

Any description of goods is based on descriptions supplied by manufacturers or the company's suppliers.

Any errors are unintentional, and the company would be grateful of any advice should a correction be required.

No liability is accepted for any infringement of patent or other legal protection. The placing of an order shall be deemed acceptance of these Terms and Conditions

The new General Data Protection Regulations took effect on 25th May 2018...Items Mail Order Ltd. holds personal data relating to you as an individual and as such is legally obliged to inform you of what data is held and how it will be used.

The information held is that required to fulfil orders : Name, Address, Telephone Number if available (for order queries only)

In the case of customers who pay by cheque a record of any credit or debit held is also kept. All payment card numbers taken by telephone, mail or fax are destroyed after the order is completed.

Card Data is not stored, and no information is shared.

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